

Fig. 1

T-0664 4175 Vinewood Lane N.

Welcome

Work Orders

Approvals

Log-Out

Info

For instructions on how to use this Kiosk or for help at any time, simply touch the information button below.



If you are encountering difficulties with this Kiosk, please call Verisae Customer Service at 1-888-888-8888.

### Western Electric TRAVEL CHARGES

Your service provider profile indicates:

- Charge for Drive Time
- Charge for mileage from portal to portal



Indicates travel charges when touch Next to continue

Next

← 15

Your drive time: (HH:MM)

00:30

+

-

Your mileage:

15

+

-

Tom Jackson

**1 scheduled work orders**  
Not in a service visit. Please start your service visit by entering any charge information and pressing the next button.



Walk  
Away

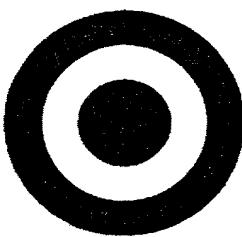


Fig. 2

## Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter

Factor Groups & Factors	Value Type	Default / Possible	Edit Yes/No/Down
+ Geography			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
+ Organizational			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
+ Service Provider			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
+ Work Order			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Service Visit			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Invoice			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Assets			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
+ Manufacturer			
Manufacturer Site	Possible Values	Blank / Show All	Yes
+ Calls			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

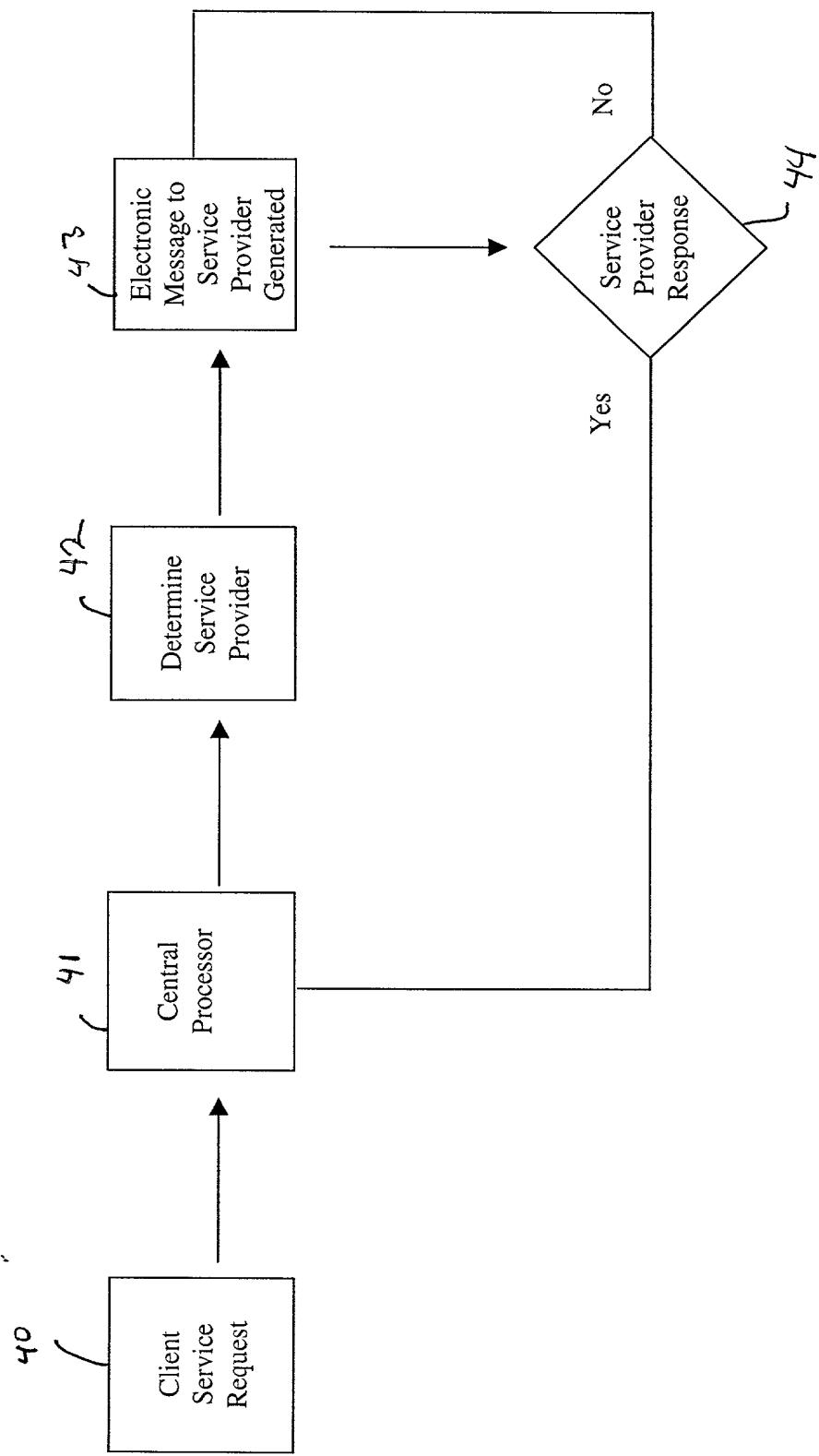


Fig. 4a

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**Active Call**

Workspace Filter Definition

Sites Service & Maintenance Asset Types Service Providers Manufacturers Reports Messages

> All Work Orders > Summary > New Work Order

### New Work Order

Site Name: T-0664 Requester: Terry Haughton Asset Type: Dane Quickart 4000

Asset Tag Number: 1854 Work Order Number: 0059

Description: Lack of power. Battery appears not be recharging. Reason Type: Out of Service Asset Type: Dane Quickart 4000

Asset Number: 1854 Serial Number: 0059 Action Type: Create Work Order

Date Due: 02/01/2001 Service Provider: Western Electric Technician:

Work Order Description: Lack of power. Battery appears not be recharging.

Save WO New

Fig. 4b

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Active Call

Workspace

Service & Maintenance

Filter Definition

Sites | Outstanding Work Orders | Approvals | All Work Orders | Service Calls | Invoices | Payables | Generate PM Work Orders

Asset Types | Service Providers | Manufacturers | Reports | Messages

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All Work Orders

Status	Site Name	Work Order #	Work Order Name	Action Type	Service Provider
Due 01/25/2001	T-0001	71	LF Tire out of align	Dane QuickCart 4000	Western Electric
Due 01/27/2001	T-0024	72	Wheel's locked	Dane QuickCart 4000	Western Electric
Due 01/28/2001	T-010	73	the sk is broke	Dane QuickCart 4000	Western Electric
Involved	T-010	63	Remote Intermittent	Dane QuickCart 2000	Western Electric
Overdue	T-010	62	Left tire flat	Dane QuickCart 2000	Western Electric
Approved	T-010	59	Remote not working	Dane QuickCart 2000	Western Electric
Involved	T-010	64	Remote not working	Dane QuickCart 2000	Western Electric
Due 02/01/2001	T-0664	74	Lack of power/Batt	Dane QuickCart 4000	Western Electric
Approved	T-0664	67	Quick Kart is Broken	Dane QuickCart 4000	Western Electric
Rejected	T-0664	68	Remote broken	Dane QuickCart 4000	Western Electric
Involved	T-0664	58	Lift strut leaking h	Crown Walkie Stackr	Morrison West
Approved	T-0664	61	Steering wheel loose	Dane QuickCart 4000	Morrison West
Involved	T-0664	60	Rear hitch broken	Dane QuickCart 4000	Western Electric
Approved	T-0664	65	Remote not working	Dane QuickCart 4000	Western Electric
Approved	T-0664	66	Fix It	Dane QuickCart 4000	Western Electric

Show all 17 | Groups of 15

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New ← Create new work order

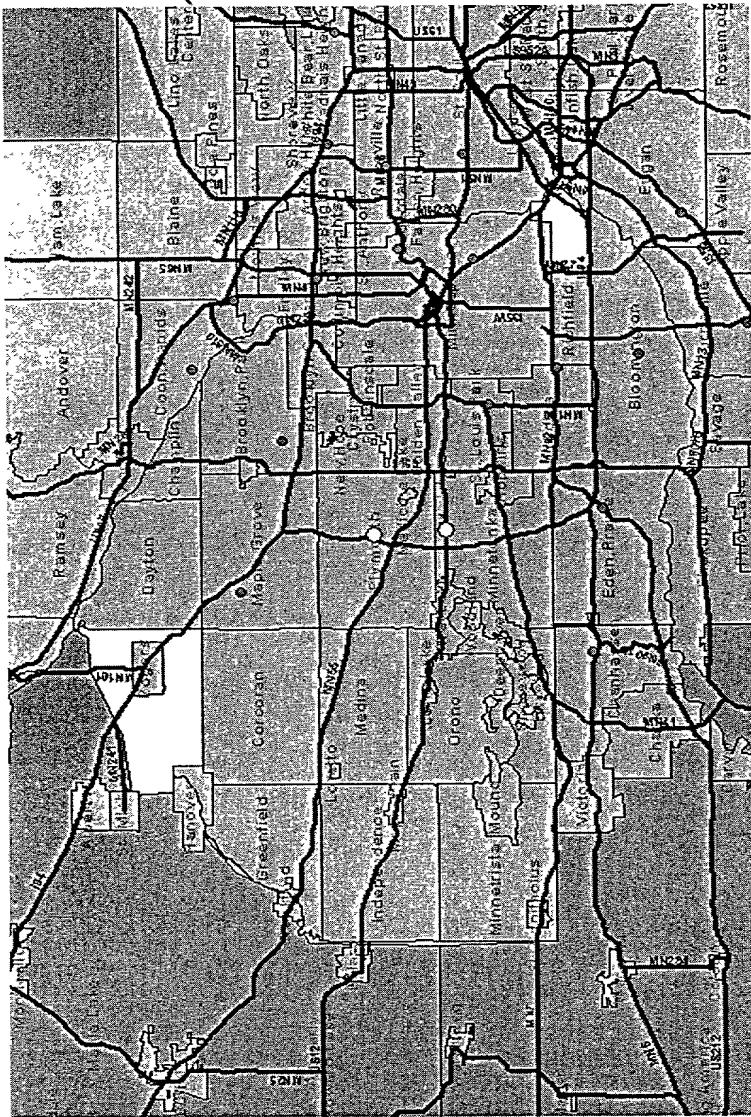
Save | Work Order | New

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Fig. 5

State	Minnesota
Asset Type	Operand
Operand	Equals
Number of Assets	1
Affiliation	Greenland
<input type="checkbox"/> Submit	

Please click on the map to select a store. (The **YELLOW** points are sites which meet your criteria)



There are 10 stores located in Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites  
Select  
T-0664  
T-0100  
T-06664

Vehicle Enterprise Asset Management & Maintenance System: Modified McConnell

Fig. 6

Fig. 7

